



Robert J. Casale
Executive Vice President and
Chief Information Officer

March 23, 2010

Google Inc.
1600 Amphitheatre Parkway
Mountain View, CA 94043

To Whom It May Concern:

On behalf of Massachusetts Mutual Life Insurance Company (MassMutual), I am writing in support of bringing the new Google Fiber Optic Network to Springfield, Mass.

Founded in 1851, MassMutual is a mutually owned financial protection, accumulation and income management company headquartered in Springfield, Mass. MassMutual's major affiliates include: OppenheimerFunds, Inc.; Babson Capital Management LLC; Baring Asset Management Limited; Cornerstone Real Estate Advisers LLC; The First Mercantile Trust Company; and MML Investors Services, Inc. MassMutual is the largest for-profit company in western Massachusetts with nearly 6000 employees in the region.

As a company doing business across the country and internationally, it is critical that the infrastructure supporting our corporate headquarters be state of the art as we compete in an increasingly global economy. We are continuing to invest and modernize our information technology platforms in an effort to better serve our policyholders and customers. A more robust Fiber Optic infrastructure in Springfield will serve to help us strengthen our company's and our community's economic development potential.

As one of the region's largest employers, we are actively engaged in improving our community through advocacy, outreach and charitable giving. Springfield has faced a myriad challenges over the last 50 years as its industrial base has declined resulting in high unemployment and high concentrations of poverty. We recognize this initiative as a tremendous opportunity for Springfield to secure the critical infrastructure required to enhance its outlook, entice the next generation of businesses, and create jobs.

We are eager to work closely with Google in deploying this program if Springfield is fortunate enough to be selected for the Google Fiber for Communities Project. I am happy to participate in any discussions regarding local conditions and the integration of the network.

Thank you for your consideration of this application. MassMutual has called Springfield home for nearly 160 years and is looking forward to the City's promising future that could be significantly enhanced by this program. If you need further information, please contact me at rjcasale@massmutual.com or (413) 744-3744.

Sincerely,

A handwritten signature in black ink that reads 'Robert J. Casale'.

Robert J. Casale